

**UNITED WAY OF BROOME COUNTY
PROGRAM SELF-ASSESSMENT TOOL**



Agency Name: SOS Shelter, Inc.

Program Name: Residential Program

Program Success Story:

A young mother of two was admitted to shelter because of domestic violence in the home. The SOS Shelter was able to assist by providing shelter for the family and to offer supportive services such as counseling, filing for emergency custody, and a temporary order of protection. The client and her children were provided with education about their rights and referrals for additional support systems. Staff provided information regarding support of the client's future educational and career goals, and methods for obtaining these goals. The client was able to maintain her place of employment and to discharge independently.